

RESET RETREAT FLYFREE TERMS & CONDITIONS

The guest's name, as submitted during booking for Reset Retreat, is the only authorized traveler of the airline ticket. This ticket is not redeemable for cash, is non-transferable and non re-routable.

FLYFREE promotion only available to Reset Retreat guests booking the Nov. 4-9, 2015 retreat in Ambergris Caye, Belize.

Promotion FLYFREE will expire July 24, 2015 and is NOT VALID with any other offer or promotion.

Ticket will be issued within one (1) month of retreat package purchase.

Should the guest not provide VALID and updated passport number and information, full legal name and birthday to Reset Retreat seven (7) days after purchase, guest will forfeit airline ticket and be excluded from any other promotions.

Upon completion of the online booking, guest will receive flight confirmation via email address provided to Reset Retreat at time of booking.

Travel must commence on or after **November 2, 2015 and be completed by November 12, 2015**. Reset Retreat is not responsible for accommodations outside of guest package purchased.

The ticket is on a book-able basis. It is subject to space availability and offered on a first-come-first-serve basis. The ticket is not valid for travel outside of scheduled retreat times and dates or dates expressly written above.

The ticket is valid on Southwest Airlines WannaGetAway Fare ONLY from airports HOU, AUS, DAL, SAT, CRP.

The ticket is subject to seats availability at the time of booking and offered on a first-come-first-serve basis in the sub-class designation above. The limited number of seats for the designated fare subclass is allocated to a particular flight, which varies and could be fully booked although seats may still be available in other fare sub-classes in the same cabin class of travel.

Maximum fare of \$450 is applicable with the FLYFREE promotion. If acceptable flight is not available, guest will be issued a \$350 credit on Reset Retreat booking.

The issued tickets will result in a contract of carriage between the travelling passenger and Southwest Airlines, upon which will be subject to the respective Conditions of Reset Retreat and Southwest Airlines. Reset Retreat reserves the right to modify, change, suspend or terminate these terms and conditions at any time without prior notification, liability or obligation to guest, whether directly or indirectly.

By participating in FLYFREE, the Reset Retreat guest agrees to be bound by these Terms and Conditions.

No compensation in cash or any kind shall be given to guests for any losses or damages suffered or incurred as a direct or an indirect result of such variation, deletion, addition or alteration of these Terms and Conditions and/or the extension, modification, cancellation, suspension or termination of this Campaign.

Reset Retreat will not assume any responsibility for the flight offered under the FLYFREE campaign (including without limitation, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third party) howsoever arising whether in contract, tort, negligence or otherwise in connection with this Campaign, even if Reset Retreat had been advised of the possibility of such damages in advance, and all such damages are expressly excluded.

By acceptance or receipt of a flight via FLYFREE, the guest agrees to hold harmless Reset Retreat and its affiliates and their respective directors, officers, employees and

agents from and against any claim, action, proceeding, judgment, damage, loss, expense or liability in connection with guest's participation in the campaign or receipt, redemption or use of the flight.

Retreats booked with promotion FLYFREE are nonrefundable.

For reservations arrangements, kindly contact **Natalie Jenkins at 832-291-0771 or natalie@theresetretreat.com**.